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OFFICE WEST VIRGINIA WEST VIRGINIA LEGISLATURE

FIRST REGULAR SESSION, 2015

# ENROLLED

HB2395

### COMMITTEE SUBSTITUTE FOR

# House Bill No. 2395

(By Delegate(s) Westfall, Pasdon, B. White, Frich, O'Neal and Ashley)



Passed March 14, 2015

In effect ninety days from passage.

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### ENROLLED OFFICE WEST VIRGINIA SECRETARY OF STATE

COMMITTEE SUBSTITUTE

for

### H. B. 2395

(BY DELEGATE(S) WESTFALL, PASDON, B. WHITE, FRICH, O'NEAL AND ASHLEY)

> [Passed March 14, 2015; in effect nincty days from passage.]

A BILL to amend the Code of West Virginia, 1931. as amended, by adding thereto a new article, designated §46A-6M-1, §46A-6M-2, §46A-6M-3, §46A-6M-4, §46A-6M-5 and §46A-6M-6, all relating generally to providing consumers with the right to cancel residential roofing contracts where the contract is expected to be paid from a property and casualty insurance policy; providing definitions; establishing a consumer's right to cancel; creating standard disclosure and notice requirements; providing for advanced payment prohibition, refunds, emergency repairs and unenforceability of contract; prohibiting certain acts; private remedies; and misdemeanor criminal offense and penalty. Enr. Com. Sub. for H. B. No. 2395] 2

Be it enacted by the Legislature of West Virginia:

That the Code of West Virginia, 1931, as amended, be amended by adding thereto a new article, designated §46A-6M-1, §46A-6M-2, §46A-6M-3, §46A-6M-4, §46A-6M-5 and §46A-6M-6, all to read as follows:

#### ARTICLE 6M. STORM SCAMMER CONSUMER PROTECTION ACT.

#### §46A-6M-1. Definitions.

1 As used in this article:

2 (1) "Emergency repair" means a repair that is necessary to
3 prevent the risk of imminent injury to a person or further damage
4 to the homeowner's residence;

5 (2) "Residential real estate" means any real property located
6 in West Virginia, upon which is constructed or intended to be
7 constructed a dwelling;

8 (3) "Roof system" means the components of a roof to 9 include, but not be limited to, covering, framing, insulation, 10 sheathing, ventilation, guttering and weatherproofing; and

(4) "Roofing contractor" means a person or entity in the
business of contracting or offering to contract with an owner of
residential real estate to repair or replace a roof system.

§46A-6M-2. Consumer's right to cancel residential roofing contract.

(a) An owner, who on or after July 1, 2015, enters into a
 contract with a roofing contractor to provide goods or services
 related to a roof system of residential real estate and who expects
 the goods or services to be paid from the proceeds of a property
 and casualty insurance policy, may cancel the contract prior to
 midnight of the fifth business day after the owner has received

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7 notice from the insurer that all or part of the claim is not a8 covered loss under the property and casualty insurance policy.

9 (b) The contract with the roofing contract is cancelled when 10 the owner either personally delivers written notice of 11 cancellation to the roofing contractor: deposits the written notice 12 of cancellation in the United States mail, postage prepaid and 13 addressed to the roofing contractor at the address stated in the 14 contract; transmits the notice of cancellation to the roofing 15 contractor by facsimile; or sends an e-mails containing a notice 16 of cancellation.

(c) The owner may use any form of notice of cancellation
that is sufficient to indicate, by any form of written expression,
the intention of the owner not to be bound by the contract.

### §46A-6M-3. Roofing contractor's duty to disclose rights of the consumer via standard form.

Prior to entering into a contract on or after July 1, 2015, for the provision of goods or services relating to the repair or replacement of any part of a roof system of residential real estate as provided in section two of this article, a roofing contractor shall furnish the owner of the residential real estate with:

6 (1) The mailing address of the roofing contractor through7 which written communication may be received;

8 (2) The telephone number of the roofing contractor and, if 9 applicable, the facsimile number and e-mail address of the 10 contractor;

(3) A statement in at least ten point boldface type that states:
"Because you expect all or part of the cost of the roofing repair
or replacement to be paid out of the proceeds of a property and
casualty insurance policy, you may cancel this contract at any
time before midnight on the fifth business day after you have

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16 received written notification from your insurer that all or any 17 part of the claim or contract is not a covered loss under the 18 insurance policy. This right to cancel is in addition to any other 19 rights of cancellation you may have under state or federal law or 20 rule or regulation. However, be advised that if you cancel this 21 contract, you are still responsible to pay the reasonable and 22 customary expenses of any emergency repair services you 23 authorized. See the attached Notice of Cancellation form for an 24 explanation of this right."; and

(4) A fully completed form in duplicate, under the
conspicuous caption "NOTICE OF CANCELLATION," and
attached to, but easily detachable from the contract, in at least
ten point boldface type that shall read as follows:

### 29 "NOTICE OF CANCELLATION

#### 30 (enter date of transaction)

31 If you are notified by your insurer that all or any part of the 32 claim or contract is not a covered loss under the insurance 33 policy, you may cancel this contract without penalty or monetary 34 obligation, except where you have authorized emergency repair 35 services for which you are still responsible for payment, before midnight of the fifth business day after you have received notice 36 from your insurer. To cancel this transaction you may use any of 37 the following methods: Mail or otherwise deliver a signed and 38 39 dated copy of this cancellation notice, or any other written notice 40 of cancellation which you- sign-and date, to (enter physical 41 address of roofing contractor), or e-mail a notice of cancellation to (enter e-mail address of roofing contractor), or transmit a 42 notice of cancellation to (enter facsimile number of roofing 43 contractor), not later than midnight of the fifth day after you 44 receive notice from your insurer. By signing below, you certify 45 that your insurer has denied all or part of your claim. 46

47 I HEREBY ATTEST THAT I HAVE BEEN NOTIFIED BY
48 THE INSURER THAT ALL OR PART OF MY CLAIM HAS
49 BEEN DENIED AND I HEREBY CANCEL THIS
50 TRANSACTION.

51 (Date)

52 (Buyer's Signature)"

### §46A-6M-4. Advanced payments prohibited; refunds; emergency repairs; unenforceable contract.

(a) Except as provided in subsection (c) of this section, on or
 after July 1, 2015, a roofing contractor may not require any
 advance payments under a contract for the repair or replacement
 of any part of a roof system of a residential real estate, when
 payment is expected to be made from the proceeds of a property
 or casualty insurance policy until the cancellation period, as
 provided in section two of this article has expired.

8 (b) Within ten days after a contract has been canceled, as 9 provided in section two of this article, a roofing contractor shall 10 tender to the owner, any payments, partial payments, or deposits 11 made, and any note or other evidence of indebtedness, except as 12 provided in subsection (c) of this section.

(c) A roofing contractor that performs any emergency repair
services authorized by the owner of residential real estate, may
collect a reasonable and customary amount for the emergency
repair services performed for the authorizing owner.

(d) Any provision in a contract executed on or after July 1,
2015, for the repair of a roof system of residential real estate, as
provided in sections one and five of this article, that requires the
payment of any fee, except for repair services performed under
subsection (c) of this section, is not enforceable against any

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22 person who has canceled a contract under section two of this23 article.

### §46A-6M-5. Roofing contractors; prohibited acts.

1 (a) Notwithstanding the provisions relating to public 2 adjusters, as defined in section one-e, article twelve-b, chapter 3 thirty-three of this code, on or after July 1, 2015, a roofing 4 contractor may not represent, negotiate, or advertise to represent 5 or negotiate on behalf of an owner of residential real estate on 6 any insurance claim in connection with the repair or replacement 7 of a roof system. Nothing in this subsection may be construed to 8 prohibit a roofing contractor from:

9 (1) Providing an estimate for repair, replacement,
10 construction or reconstruction of the roof system to the owner of
11 residential real estate; or

(2) Conferring with an insurance company's representative
about damage to the property after a claim has been submitted by
the owner of residential real estate.

(b) On or after July 1, 2015, a roofing contractor or personrepresenting a roofing contractor may not:

(1) Offer to pay or rebate all or any portion of an insurance
deductible or claims proceeds as an inducement to the sale of
goods or services related to a residential roofing contract;

(2) Pay the owner of residential real estate for whom
services have been performed pursuant to this article for any
reason or any form of compensation, including, but not limited
to a:

24 (A) Bonus;

25 (B) Coupon;

- 26 (C) Credit;
- 27 (D) Gift;
- 28 (E) Prize;
- 29 (F) Referral fee; or
- 30 (G) Any other tangible item having a monetary value.

## §46A-6M-6. Private remedies for violation of article; criminal penalties.

1 (a) If a roofing contractor violates the provisions of this 2 article, the owner or the applicable insurer may bring an action 3 against the roofing contractor in a court of competent 4 jurisdiction for damages sustained by the owner or insurer as a 5 consequence of the roofing contractor's violation.

6 (b) A roofing contractor who willfully violates the 7 provisions of this article is guilty of a misdemeanor and, upon 8 conviction thereof, shall be fined not more than \$5,000 or 9 confined in jail not more than one year, or both fined and 10 confined.

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That Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.

ec

Chairman, House Committee member

Chairman, Senale Committee

Originating in the House.

In effect ninety days from passage.

Clerk of the House of Delegates an Clerk of the Senate Speaker of the House of Delegates President of the Senate

this the 18 The within la approved day of , 2015.

### PRESENTED TO THE GOVERNOR

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